

TALİHSİZLİKLE KARŞILAŞMA : SAĞLIK SİSTEMİNDE YENİ BİR DİL MÜMKÜN MÜ ?

Dr. M.Kemal Kuşcu
Marmara Üniversitesi Tıp Fakültesi
Psikiyatri Anabilimdalı



PSİKOLOJİK AÇIKLAMA



DEPRESYON / UYUM BOZUKLUĐU / ANKSİYETE

MEDİKALİZASYON + MEDİKALİZASYON (PSİKOLOJİK)

PSİKOLOJİK AÇIKLAMA



DEPRESYON / UYUM BOZUKLUĞU / ANKSİYETE

MEDİKALİZASYON + MEDİKALİZASYON (PSİKOLOJİK)

İLİŞKİDE ASİMETRİ / SESSİZLEŞME / DIŞARIDA KALMA / ETKİSİNİ YİTİRME

PSİKİLOJİK AÇIKLAMA



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ETKİNLEŞTİREN - DİLLENDİREN - KATAN - DENK

TEDAVİ DİLİ



HEKİMLERİN HEDEFİ

TALİHSİZLİK

TEDAVİ DİLİ



ORTALAMA

SAĞDUYU ???

HEKİMLERİN HEDEFİ

TALİHSİZLİK

TEDAVİ DİLİ



ORTALAMA

SAĞDUYU ???

HEKİMLERİN HEDEFİ

TALİHSİZLİK



SAMİMİ

YARATICI

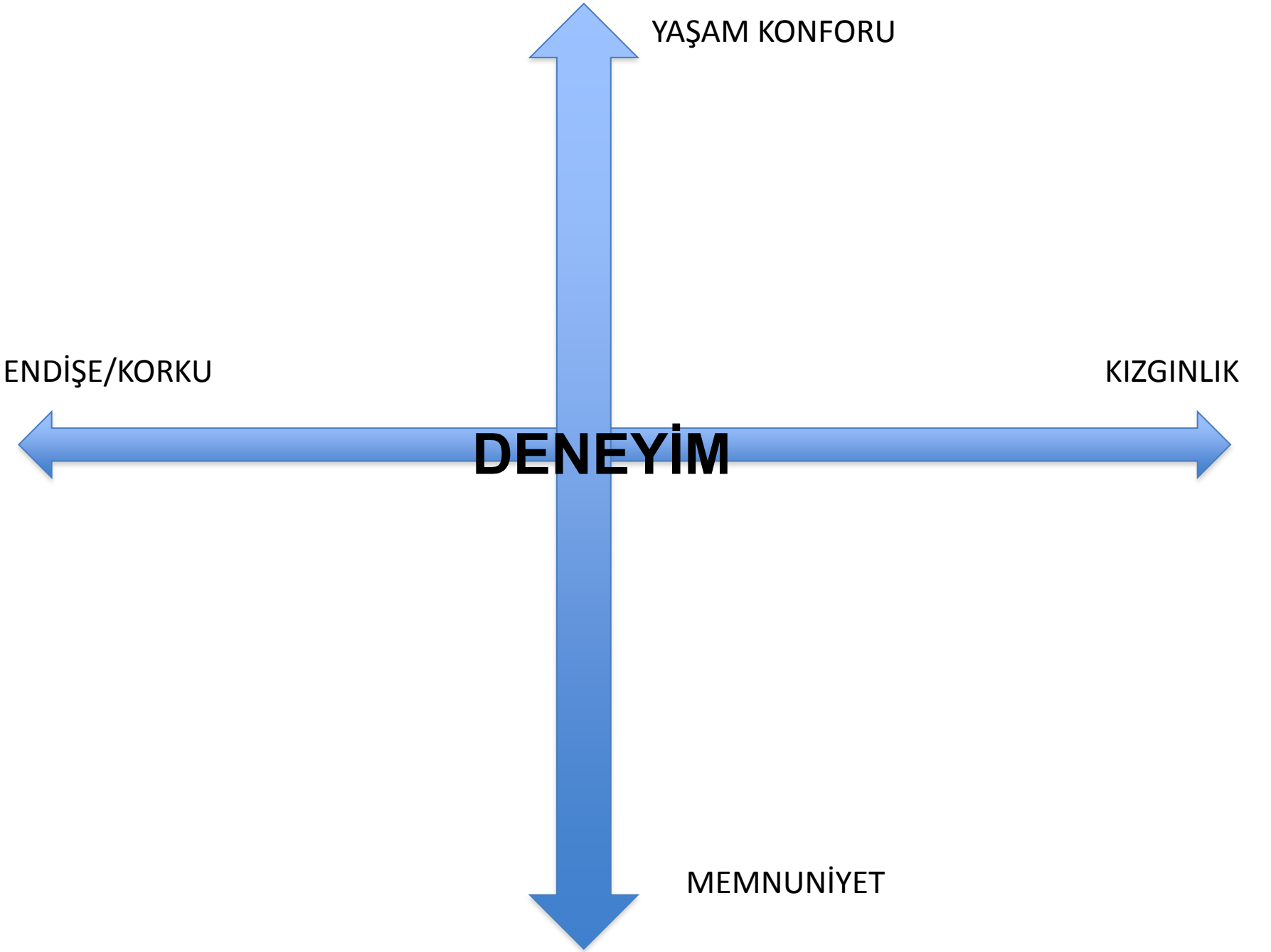
HASTALARIMIZ

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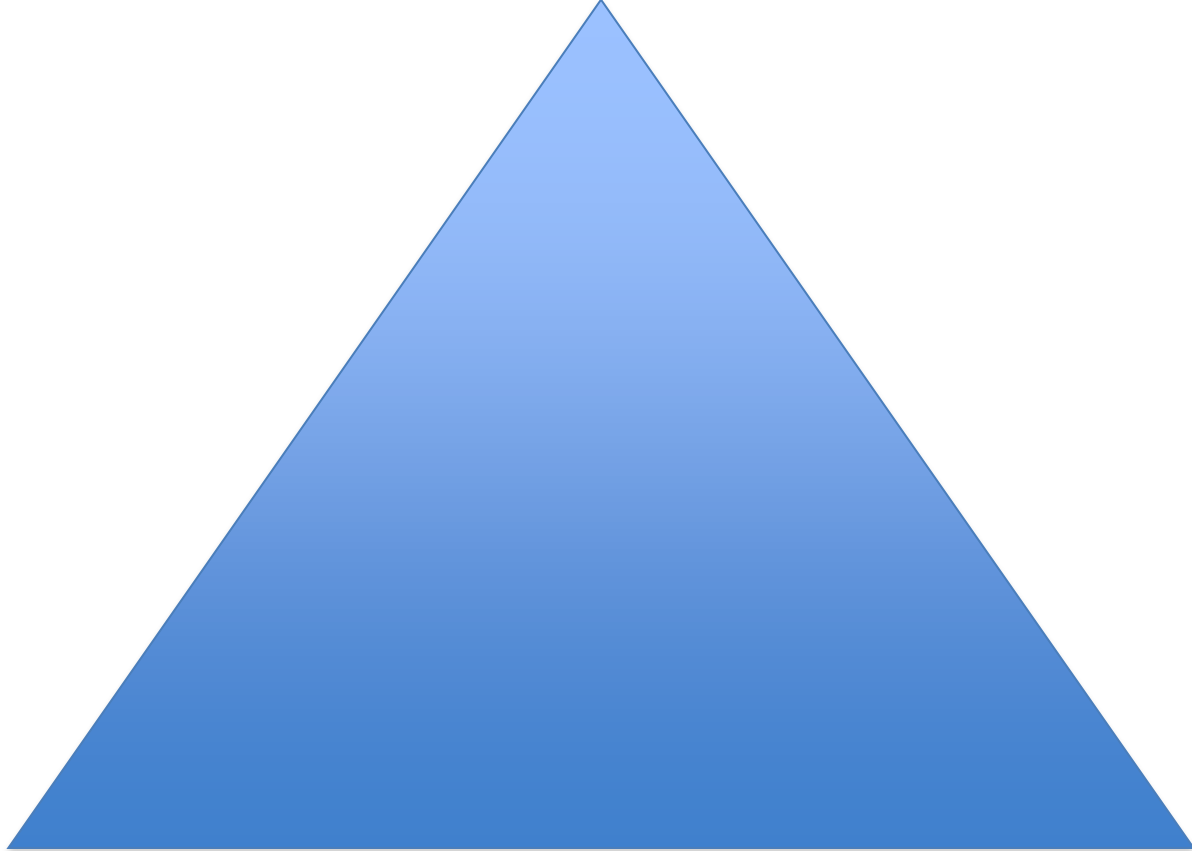
YAKINLARININ

DENEYİMİ

İYİLEŞMENİN DİLİ



GÜVEN



Research article

Open Access

It's all about recognition! Qualitative study of the value of interpersonal continuity in general practice

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Email: Heidi Bøgelund Frederiksen* - hbfrederiksen@health.sdu.dk; Jakob Kragstrup - jkragstrup@health.sdu.dk; Gitte Dehlholm-Lambertsen - gitte.dehlholm@dadlnet.dk

* Corresponding author

BMC Family Practice 2009, 10:47 doi:10.1186/1471-2296-10-47

Hasta-Hekim karşılaşması



Önemseme

Dinleme / Anlama / Onaylama / Kabul etme

Önmesememe

Kızdırma / Şakaya vurma/ ikircikli cevap

KABUL

Continuity and Trust in Primary Care: A Qualitative Study Informed by Game Theory

Carolyn Tarrant, PhD¹

Mary Dixon-Woods, MSc, DipStat
DPbil¹

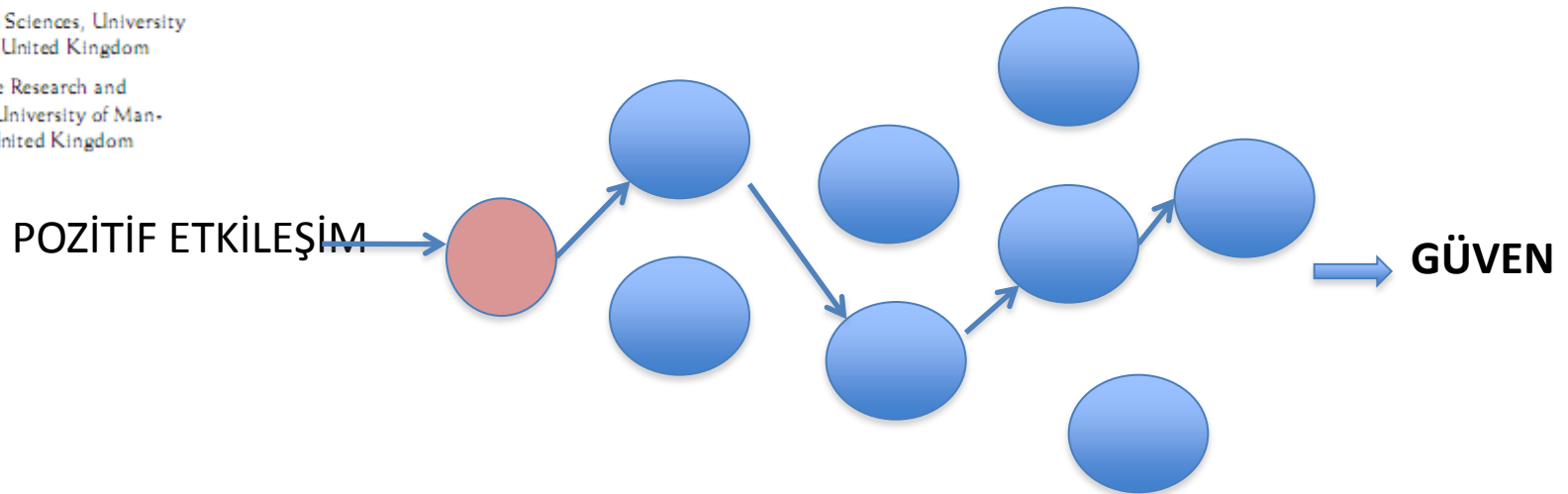
Andrew M. Colman, PhD, FBPsS¹

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¹Department of Health Sciences, University
of Leicester, Leicester, United Kingdom

²National Primary Care Research and
Development Centre, University of Man-
chester, Manchester, United Kingdom

Ann Fam Med 2010;8:440-446. doi:10.1370/afm.1160.



GÜVEN = KABUL + SÜREKLİLİK

BİLGİ



BECERİ

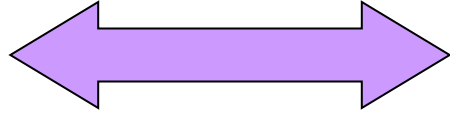
GÜNDELİK SORUNA
ÇÖZÜM BULAN

BİLGİ



BECERİ

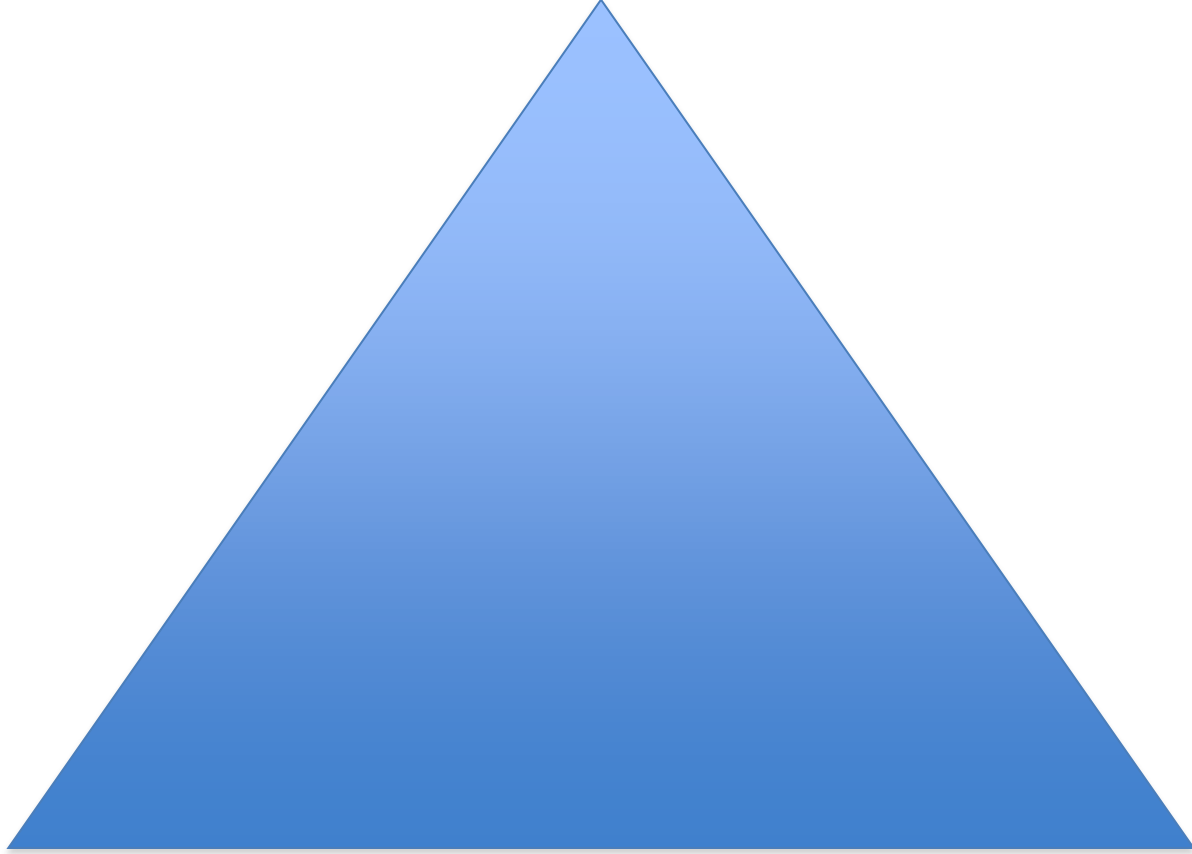
GÜVEN



DENKLİK

ULAŞILABİLİR

GÜVEN

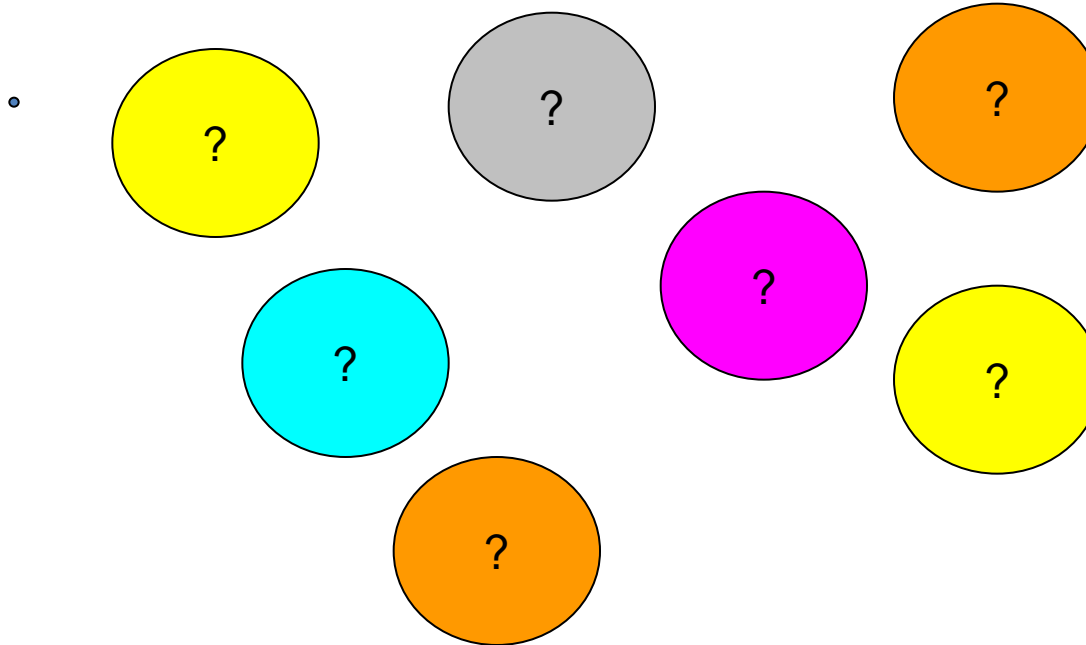
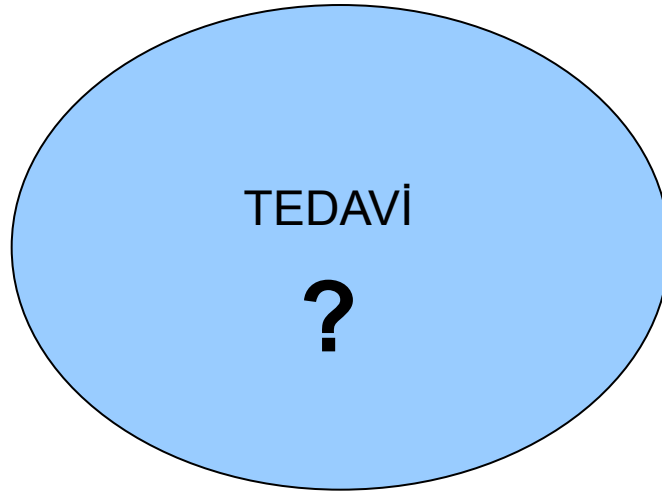


FAYDA /YARAR

TEDAVI

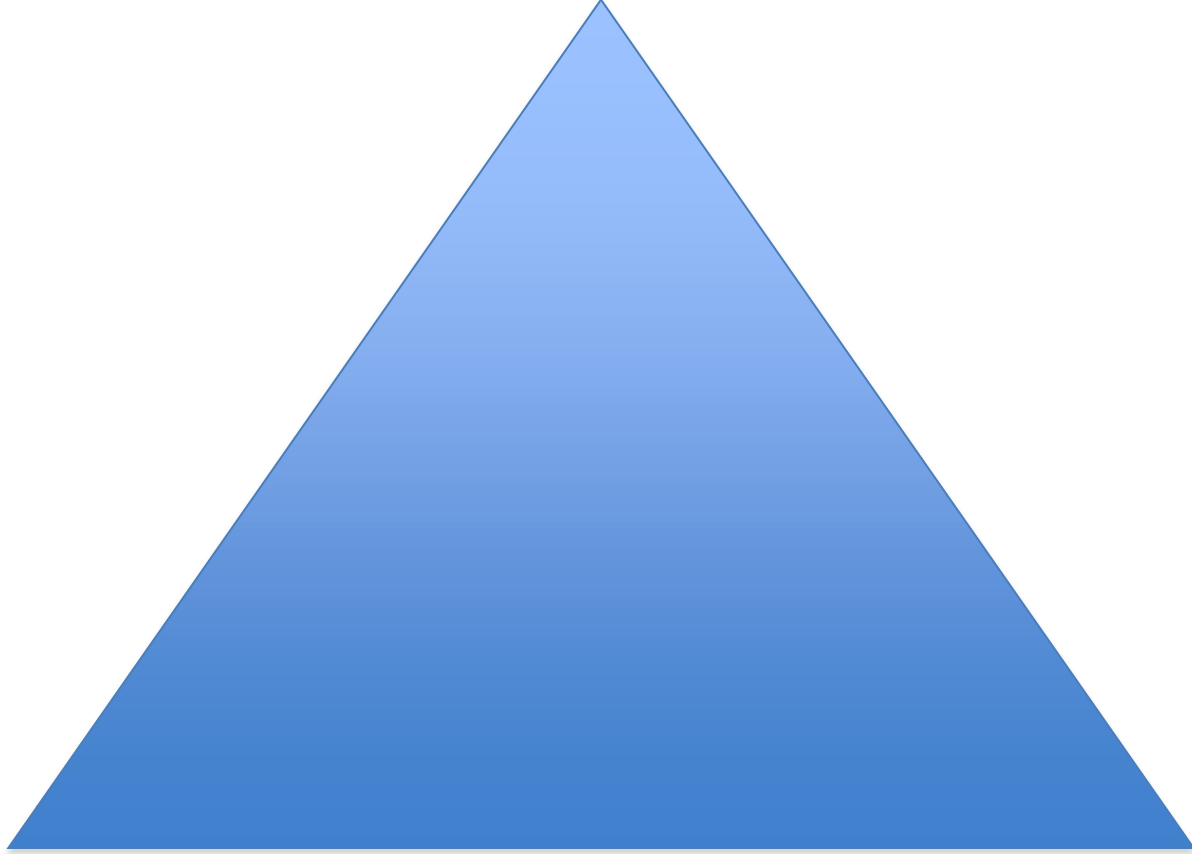
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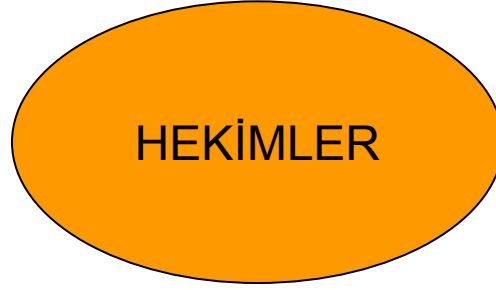
YAŞAM/BAKIM
(Somut öneriler)
X
(Saptama)

GÜVEN

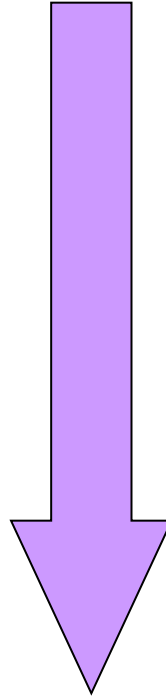


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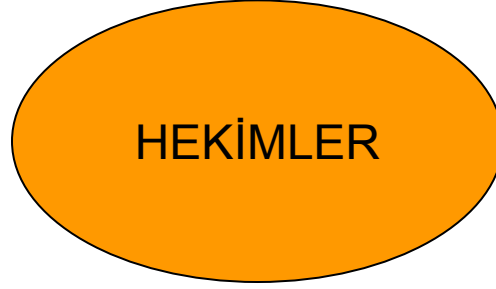
ENFORMATİF DİL



Tahammülsüzlük

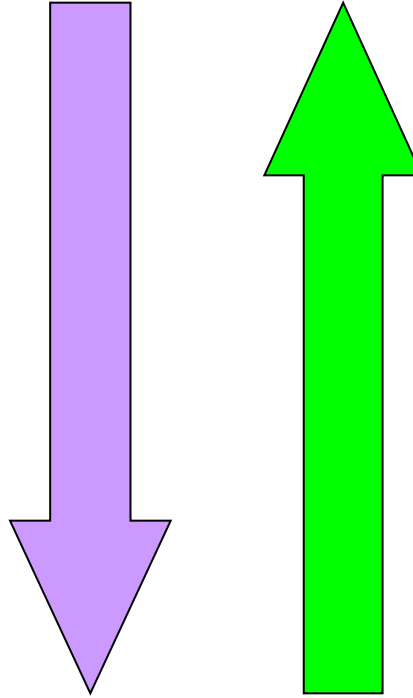


ANLATAN / AÇIKLAYAN



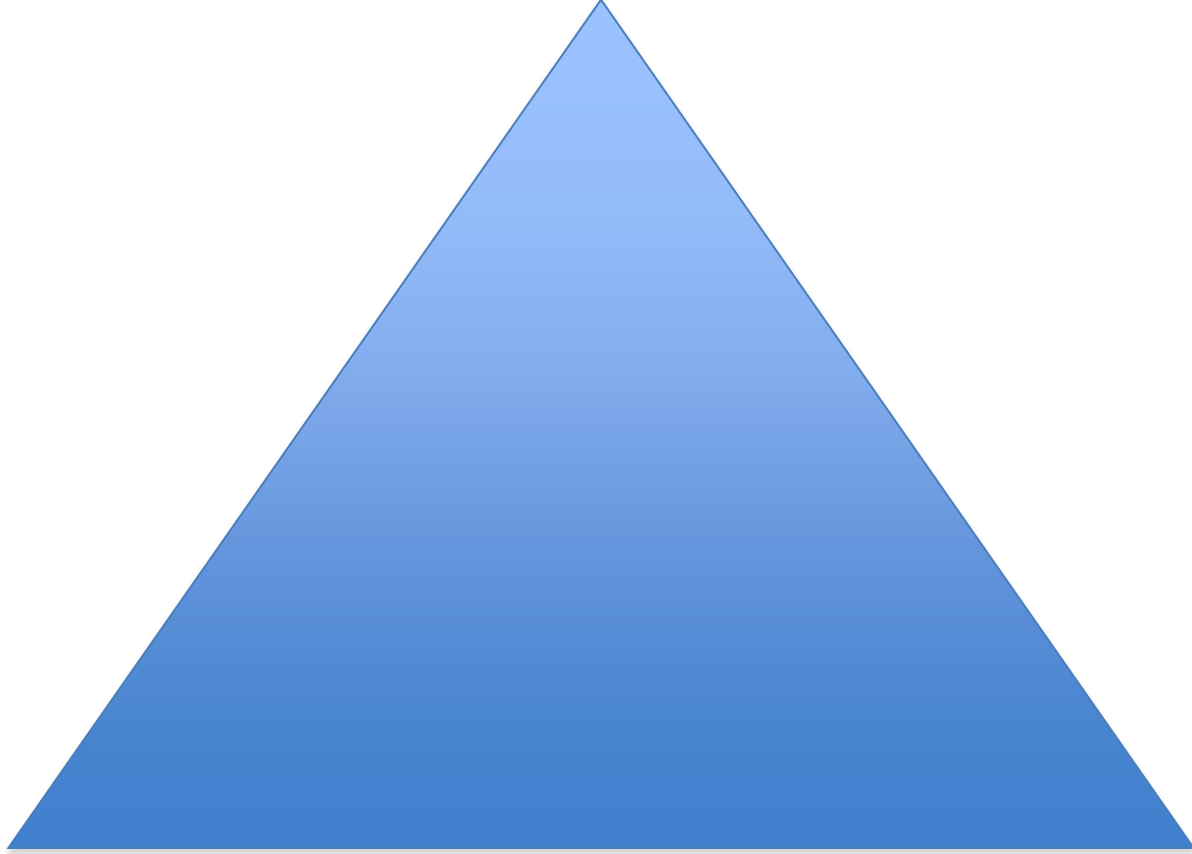
Ortlama bir önerinin ötesi

ANLAYAN /SEZEN

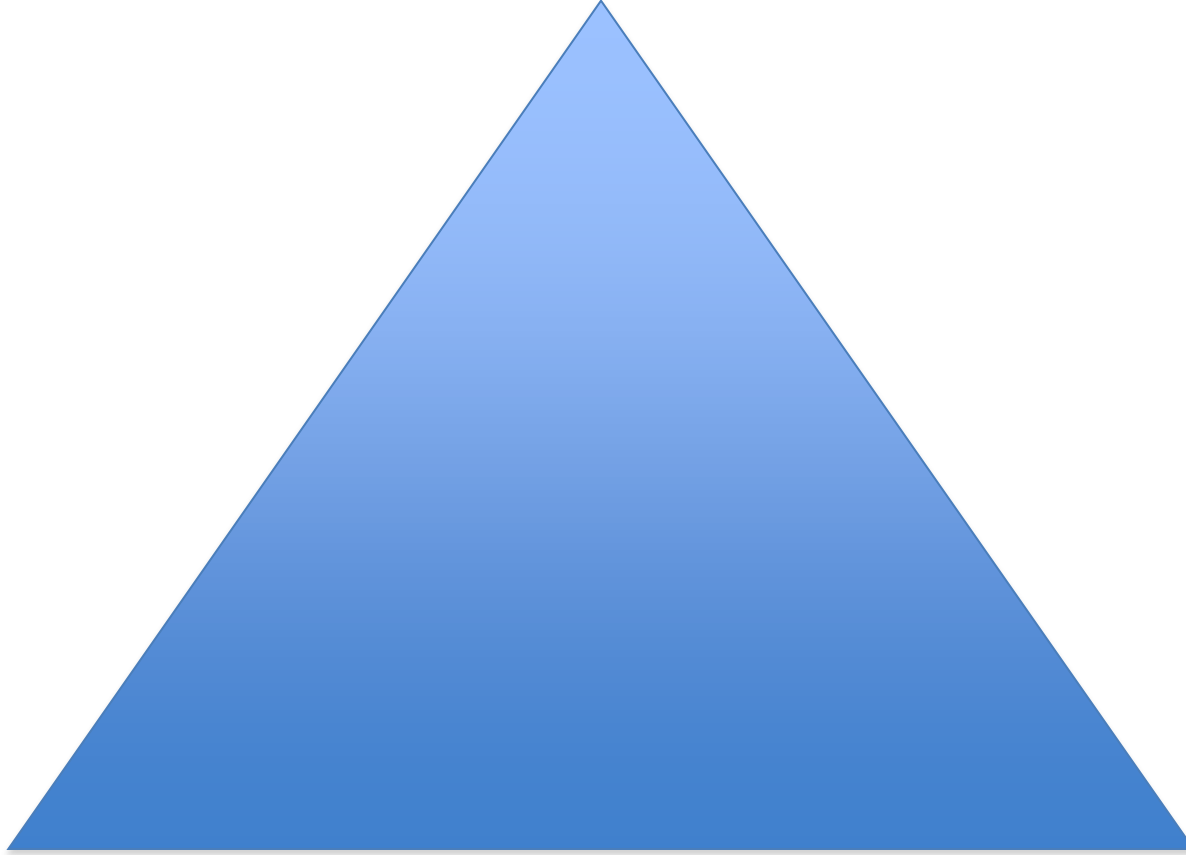


ANLATAN / AÇIKLAYAN

MARUZ KALMA / ŐAHİD OLMA

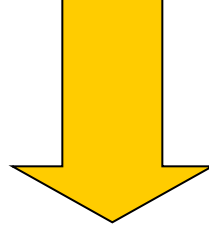


MARUZ KALMA / ŐAHİD OLMA



BEKLENTİ

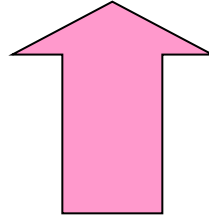
MARUZ KALMA - ŐAHİD OLMA



TUTARSIZ TEPKİ

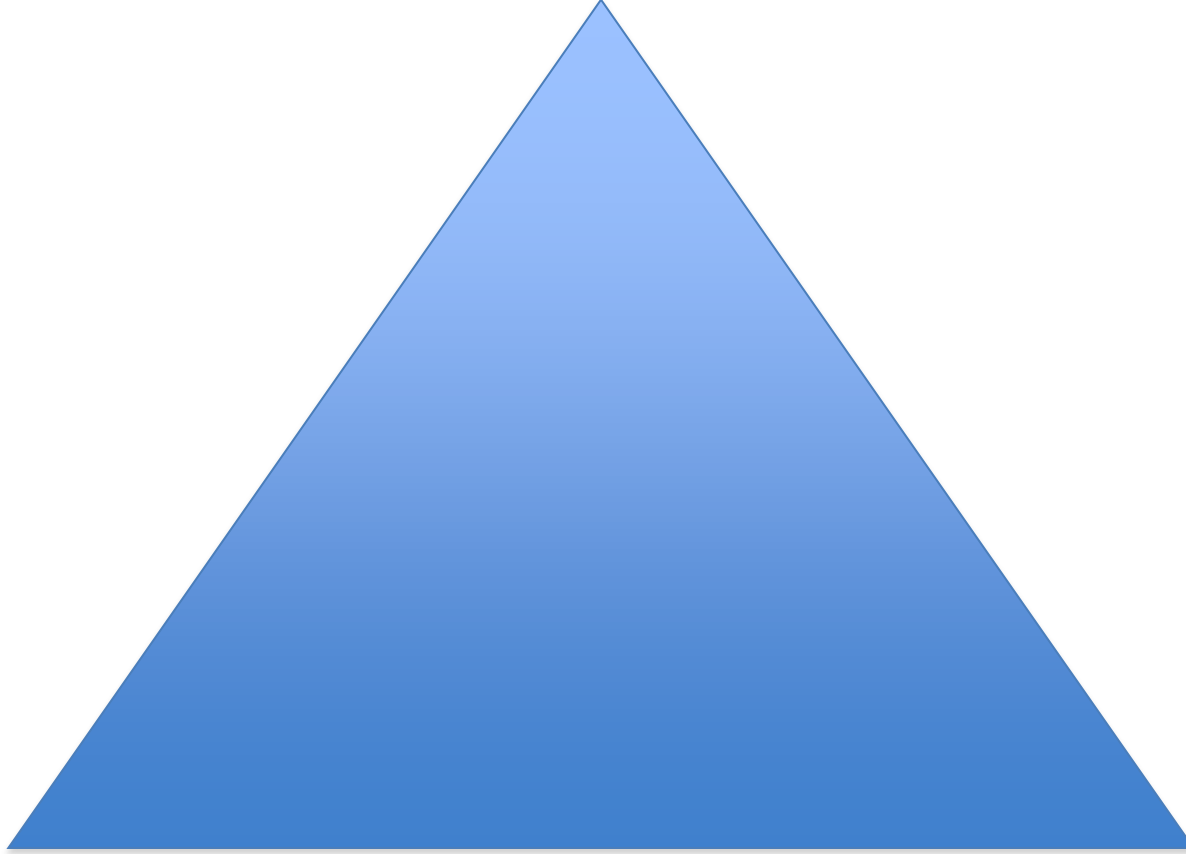
TÜKENME

TAHAMMÜLSÜZLÜK



BEKLENTİ

MARUZ KALMA / ŐAHİD OLMA



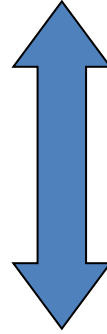
BEKLENTİ

EKİP
ÇALIŐMASI

ENGELİ OLUŐTURAN HASTALIK KADAR KURUMUN DİLİ...

E.Goffman

DİL



KÜLTÜR

(Tek başına öğrenme-Kollektif öğrenme)

